

**Government of India  
Ministry of Personnel, Public Grievance & Pensions  
Department of Pension & Pensioners' Welfare**

Lok Nayak Bhawan, New Delhi  
Dated 4<sup>th</sup> December, 2023

**NOTIFICATION**

No. 48012/1/2023-E-9031 Admn.I. In terms of Section 5(1) read with Section 2(C) and 19(1) of the Right to Information Act, 2005 and in partial modification of earlier notification dated 13-11-2017 of the Ministry of Personnel, Public Grievance and Pensions, Department of Pension and Pensioners' Welfare in the matter, the Competent authority Ministry of Personnel, Public Grievance and Pensions, Department of Pension and Pensioners' Welfare hereby designate Ms. Sonika Khattar, Under Secretary to the Government of India as Nodal CPIO for the purpose of Right to Information Act, 2005 in respect to this Department i.e. Department of Pension & Pensioners' Welfare and will also coordinate with Hon'ble Central Information Commission and other activities for carrying out the purpose of this said Act. The details of CPIO as well as Appellate authority of the Department of Pension & Pensioners' Welfare are as follows:

<b>Ms. Sonika Khattar,</b> <b>Under Secretary to the Govt. of India</b> <b>Department of Pension &amp; Pensioner's Welfare</b> <b>3<sup>rd</sup> Floor, Lok Nayak Bhawan</b> <b>Khan Market, New Delhi-110003</b> <b>Tel :01124655523</b>	<b>Nodal CPIO for Receipt of RTI application with requisite fee.</b>  <b>Fee of Rupee ten (10/-) by way of cash through proper receptor by Demand Draft or Bankers Cheque or India Postal Order to Accounts Officer, DoPPW, New Delhi.</b>		
<b>Following officers are hereby designated as CPIOs/Appellate for considering and disposing off RTI applicants/appeal with reference to their respective assigned work in the Department of Pension &amp; Pensioners' Welfare.</b>			
<b>S. No.</b>	<b>Name Designation and Telephone No. of CPIO</b>	<b>Name Designation and Telephone No. of Appellate Authority</b>	<b>Work Allocated</b>
1.	Shri S. Chakrabarti, Under Secretary, s.chakrabarti75@gov.in 011-24625754	Dr. Pramod Kumar, Director(PP), pramod.kumar79@gov.in 011-23350020	<ul style="list-style-type: none"><li>o All aspect relating to qualifying service.</li><li>o Counting of past service/resignation/break in service/addition to qualifying service in special circumstances</li><li>o Retirement gratuity</li><li>o National Pension System</li> <li>o PFRDA matters</li></ul>

2.	Shri Vishal Kumar, Under Secretary, kumar.vishal@nic.in 011-24644634	Shri Ruchir Mittal, Director(PW), ruchirmittal.cgda@nic.in 011-23350012	<ul style="list-style-type: none"> <li>○ Bhavishya Portal and related issues</li> <li>○ Integrated Pensioner Portal:- Integration of Bhavishya with pension disbursing Banks</li> <li>○ Handling of critical issues of retirees pertaining to Banks/CPAO/Ministries</li> <li>○ Coordination of 7th CPC related issues.</li> </ul>
3.	Shri Ashutosh Kumar agrawal, Under Secretary, ashutoshk.agrawal@nic.in 011-24644632	Shri Ravinder Kumar, Director(RK), kumar.ravinder66@nic.in 011-24624802	<ul style="list-style-type: none"> <li>○ Commutation of Pension Rules</li> <li>○ Dearness Relief.</li> <li>○ SCOVA/JCM.</li> <li>○ Resolutions and demands received from pensioners' associations</li> <li>○ Absorption of Central Govt. employees in Autonomous Bodies/PSUs including reciprocal arrangement with State Government.</li> <li>○ Grant of exemption from the Rule of immediate absorption in Autonomous Bodies for filling up posts by deputation.</li> <li>○ Matters relating to conversion of Govt. Deptts into PSUs/ Autonomous Bodies.</li> <li>○ Matters pertaining to Issue of Pensioners' Card</li> <li>○ Reference under CGHS issues, Fixed Medical Allowance/ Health Insurance Scheme.</li> <li>○ All aspects of Family Pension under CCS (Pension) Rules, 1972</li> <li>○ Ex-gratia to CPF retirees/families</li> <li>○ Payment of arrears of Pension (Nomination) Rules</li> <li>○ Pension Adalat</li> </ul>
4.	Shri Subhash Chander, Under Secretary, subhash.chander123@nic.in 011-24655523	Shri Ruchir Mittal, Director(PW), ruchirmittal.cgda@nic.in 011-23350012	<ul style="list-style-type: none"> <li>○ Digital Life Certificate and related issues.</li> <li>○ Pension Procedures under CCS (Pension) Rules &amp; Simplification of Forms</li> <li>○ Aadhaar Seeding</li> <li>○ Grants-in-Aid</li> <li>○ Identification of Pensioners' Associations &amp; coordination of</li> </ul>

			activities with Pensioners' Association
5.	Ms. Sonika Khattar, Under Secretary, s.khattar@nic.in 011-24655523	Shri Ravinder Kumar, Director(RK), kumar.ravinder66@nic.in	<ul style="list-style-type: none"> <li>o Nodal Officer for RTI matters.</li> <li>o Liaisoning with Hon'ble Central Information Commission for Annual Return etc.</li> <li>o GPF/CPF matters</li> <li>o All matters relating to Extra-ordinary pension, EOP Rules, Payment of Ex-gratia lumpsum compensation to Central Govt Employees, Retirement/ Retirement benefits for Constitutional and Statutory Authorities.</li> </ul>
6.	VACANT Under Secretary	Shri Ruchir Mittal, Director(PW), ruchirmittal.cgda@nic.in 011-23350012	<ul style="list-style-type: none"> <li>o Establishment, Vigilance &amp;Traning matters.</li> <li>o Admn-I including Medical claims, APAR &amp; Leave etc.</li> <li>o All matters relating to e-Office</li> </ul>
7.	Shri Sandeep Gahlot, Under Secretary, sandeep.g@nic.in 011-24641627	Shri Ramesh Chandra Sethi, Deputy Secretary, sethi.rc@nic.in 011-24635979	o Admn.II
8.	Shri Deepak Gupta, Under Secretary, deepakgupta1@prasarbharati.gov.in  011-23310106	Dr. Pramod Kumar, Director(PP), pramod.kumar79@gov.in  011-23350020	<ul style="list-style-type: none"> <li>o Supervision/ monitoring of grievances registered under CPENGRAM</li> <li>o Examination of the quality of closed grievances &amp; satisfaction index, monitoring of appeals with Nodal officers.</li> <li>o Review &amp; audit of the system of CPENGRAMS &amp; related MIS &amp; coordination with NIC team</li> <li>o Review &amp; Audit of Grievances of Pension Adalats&amp; quality of disposal</li> <li>o Review &amp; Audit of chronic cases received on email and</li> </ul>

			coordination with the grievance holder o Integrated Grievance Call center, its operation, including technical issues. o ANUBHAV scheme
9.	Shri Rajendra Kumar Dutta, Under Secretary, dutta.rk@nic.in 011-24644633	Shri Ramesh Chandra Sethi, Deputy Secretary, sethi.rc@nic.in 011-24635979	o Budget o Audit Paras
10.	Ms. Madhu Mankotia, Under Secretary, madhu.mankotia@nic.in 011-24644637	Shri Ramesh Chandra Sethi, Deputy Secretary, sethi.rc@nic.in 011-24635979	o All Pension policy matters not specifically allocated to other CPIOs. o Matter relating to 6 <sup>th</sup> Central pays Commission. o Matter relating 7 <sup>th</sup> CPC, etc. o Pension Act 1871.

2. In case of work of any CPIO/Appellate is Authority is changed due to transfer/retirement/any other reason and a new officer joins in place of the existing CPIO/Appellate, he/she would automatically be the CPIO/Appellate Authority for the work allotted. In case CPIO/Appellate Authority proceeds on leave /transfer/retirement. The Link officer concerned or the Officer who looks after the charge of the posts of the concerned Desk would automatically by CPIO/Appellate Authority, as the case may be, for the allocated work. In case the information sought from the Desk relating to the concerned CPIO/Appellate Authority, their Link Officer will act as CPIO/Appellate Authority in respect of that particular case.

3. This issues with the approval of Competent authority.

*Madhu*  
04.12.23  
(Madhu Mankotia)

**Under Secretary to the Govt. of India**

To  
 The Manager,  
 Govt. of India Press,  
 Ring Road, Mayapuri, New Delhi-110064

Copy to:

1. PSO to Secretary (Pension)
  2. PPS to AS/JS, DoPPW
  3. Director(PW)/Dir(PP)/Dir(RK)/DS(RCS)
  4. Sr. Technical Director(NIC): To upload under the head 'RTI' under this Department's Website
  5. Ms. Sonika Khattar, US( Desk-F & RTI)
  6. All Under Secretaries of DoPPW
-