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Government of India

Ministry of Personnel, Public Grievance & Pensions

Department of Pension & Pensioners' Welfare

3rd Floor, Lok Nayak Bhawan

Khan Market, New Delhi

Dated 23rd September, 2026

NOTIFICATION

No.48012/1/2023-Ad.I/E-9031 In terms of Section 5(1) read with Section 2(C) and 19 (1) of the Right to Information Act, 2005 and in partial modification of earlier Notification dated 13-11-2017 of the Ministry of Personnel, Public Grievance and Pensions. Department of Pension and Pensioners' Welfare in the matter, the Competent Authority, Ministry of Personnel, Public Grievance and Pensions, Department of Pension and Pensioners' Welfare hereby designates **Shri Samin Ansari, Under Secretary to the Government of India as Nodal CPIO** for the purpose of Right to Information Act, 2005 in respect to this Department i.e. Department of Pension & Pensioners' Welfare and will also coordinate with Hon'ble Central Information Commission and other activities for carrying out the purpose of this said Act. The details of CPIO as well as Appellate authority of the Department of Pension & Pensioners' Welfare are as follows:

Sh. Samin Ansari, Under Secretary to the Govt. of India, Department of Pension & Pensioner's Welfare, 3rd Floor, Lok Nayak Bhawan, Khan Market, New Delhi-110003 **Tel: 24644633**	**Nodal CPIO for Receipt of RTI application with requisite fee. Fee of Rupee ten (10/-) by way of cash through proper receptor by Demand Draft or Bankers Cheque or India Postal Order to Accounts Officer, DoPPW, New Delhi**

Following officers are hereby designated as CPIOs/Appellate for considering and disposing off RTI applicants/appeal with reference to their respective assigned work in the Department of Pension & Pensioners' Welfare.

S. No.	Name, Designation and Telephone No. of CPIO	Name Designation and Telephone No. of Appellate Authority	Work Allocated
1.	Shri Keshav Madhav Sharma, Under Secretary keshavsharma.edu@nic.in Tel no. 24644636	Dr. Pramod Kumar, Director pramod.kumar79@gov.in Tel no. 24654734	DESK D - • Commutation of pension rules. • Dearness relief. • SCOVA/JCM • Resolutions and Demands received from Pensioners' associations. • Absorption of Central Govt. employees in Autonomous Bodi

			es/PSUs including reciprocal arrangement with State Govt. • Grant of exemption from the Rules of immediate absorption in Autonomous Bodies for filling up posts by deputation. • Matters relating to conversion of Govt. Departments into PSUs Autonomous Bodies. • Matters pertaining to issue of Pensioners' Card Desk F • GPF/CPF matters including ex-gratia to CPF retires/families • Census/Database of Pensioners • Retirement/Retirement benefits for Constitutional and Statutory Authorities.
2.	Shri Deepak Gupta, Under Secretary deepakgupta1@prasarbharti.gov.in Tel No. 24650584	Dr. Pramod Kumar, Director	• Anubhav Scheme Desk E • All aspects of Family Pension under CCS (Pension Rules, 1972/2021. • Payment of arrears of Pension (Nomination) Rules.
3.	Shri Sanjay Bharti, Under Secretary sanjay.bharti84@gov.in	Dr. Pramod Kumar, Director	• Next Generation CPENGRAMS and CPENGRAMS policy • Supervision/monitoring of grievances registered under CPENGRAMS • Examination of the quality of closed grievances & satisfaction index, monitoring of appears with Nodal officers (Monthly reports) • Putting up DoPPW related Appeals of Grievances to Dir (PW). • Review and audit of the system of CPENGRAMS & related MIS & coordination with NIC team. • Review and Audit of chronic cases received on email and Coord

			ination with the grievance holde r. • Integrated Grievance Call cente r, its operation, including techni cal issues. • Monitoring of Dak inflow & outfl ow relating to grievances. • Pension Adalat & its related tas ks. <u>Extra Ordinary Pension</u> – • All matters relating to Extra-ordi nary pension, EOP Rules Paym ent of Ex-gratia lump sum comp ensation to Central Govt. Emplo yees. • Review and Rationalization of E OP Rules
4.	Nagendra Kumar, Un der Secretary nagender.kumar@nic .in Tel no. 24655523	Shri Ravikiran Ubale , Director ubalera@gov.in Tel no. 24650520	– <u>Admin I</u> • All Establishment related matter s • Vigilance matters • Training matters • Outsourcing of staff • Attendance, leave account, imm ovable property returns, medica l claims, APAR etc. • Pension matters of staff and Officers • Monthly DO to DoPT • Updating of DoPPW's website • Creation of Link of VC through Bharat VC • e-Office • EHRMS2.0 • Dak Receipt & Dispatch • Cabinet notes under Rule 37A i ncluding references
5.	Andrew Zomawia Ka rthak, Under Secreta ry/HoO karthak.andrew@nic.	Shri Ravikiran Ubale , Director	<u>Admin II</u> • All matters relating to E-Procure ment and AMCs • Liveries for MTS

	in Tel no. 24623107		• Staff car matters • Arrangements of meetings • Liaison with the offices/departments/ministries for General administration matters • Printing work • Handling of Newspaper and Magazines Payment • Bills relating to General Admin • Estimates, tenders, LOA etc.
6.	Shri Subhash Chander, Under Secretary (Desk-H) subhash.chander123@nic.in Tel: 24644631	Shri Ravikiran Ubale, Director	• Promotion of Digital Life Certificate and related issues • Pension Procedures under CCS (Pension) Rules & Simplification of Forms • Aadhaar Seeding • Grants-in-Aid Identification of Pensioners Associations & coordination of activities with Pensioners' Associations • Coordination work w.r.t. O/o PFA • All Coordination work related to Parliament Questions. • Media Cell
7.	Smt. Madhu Mankotia, Under Secretary (Desk-A) madhu.mankotia@nic.in Tel no. 24644637	Shri Rakesh Kumar, Director rakesh.kumar.dad@gov.in Tel no. 24635979	• All pension policy matter excluding those allocated to other Desks. • Strategic Initiative: Review & Rationalization of CCS (Pension) Rules, 1972, Pension Act, 1871 Court Cases. • Monitoring of LIMBS software • Weekly status of contempt cases/important cases to Hon'ble MoS (PP) • Weekly position of court cases to DoPT.
8.	Shri Ravindra Kumar Yadav, Under Secretary ravindrakumar.moca@nic.in	Shri Rakesh Kumar, Director rakesh.kumar.dad@gov.in Tel no. 24635979	<u>Desk G</u> - • Matters related to Central Pay Commission, etc (except Committee work) – it's related court cases.

			Desk I • All aspects relating to qualifying service. • Counting of past service/ resign ation/ break in service/ addition to qualifying service in special ci rcumstances. • Issues relating to mobility of Go vernment servants from one De part. to another. • Issues relating to Ex-Burma, Ex -Goa/Pondicherry pensioners.
9.	Shri Samin Ansari, U nder Secretary (Desk-B & RTI Cell) samin.ansari@nic.in Tel no. 24644633	Shri Amit Sharma, Director amit.sharma2017@g ov.in –	• All matters related to National P ension System (NPS). • All matter related to Unified Pen sion Scheme (UPS). • PFRDA related matters • CGHS related matters of Pensio ners. • Fixed Medical Allowance. • Issue of compendium of circular s. • Retirement gratuity RTI Cell • All matters related to RTI Cell • Nodal CPIO
10.	Shri Pravesh Kumar, Under Secretary (Bh avishya, Coordination & Budg et) pravesh.kumar81@ni c.in Tel no. 24644634	Shri Amit Sharma, Director	• Bhavishya Portal and related iss ues. • Integrated Pensioner Portal: Int egration of Bhavishya with pens ion disbursing Banks. • Chasing Non-Civil Ministries to digitize pension processing on t he parallel of Bhavishya. • Handling of critical issues of reti

			rees pertaining to Banks/CPAO/ Ministries. • Coordination of 7th CPC related issues. • Coordination with Desks/Sections of DoPPW and other Ministries/Departments. • Preparing of Minutes of Senior Officers' Meeting • Coordination other than Parliamentary Affairs/Questions/LIMBS • Updation of e-Samiksha portal. • All issues pertaining to Hon'ble MoS (PP) review meeting. • VIP references depending upon subject matter. Pending PPO matter. <u>Budget & Cash</u> • Budget related matters. • Audit Paras. • Cash

2. In case of work of any CPIO/Appellate Authority is changed due to transfer/retirement/any other reason and a new officer join in place of the existing CPIO/Appellate, he/she would automatically be the CPIO/Appellate Authority for the work allotted. In case, CPIO/Appellate Authority proceeds on leave /transfer/retirement, the Link officer concerned or the Officer who looks after the charge of the posts of the concerned Desk would automatically be CPIO/Appellate Authority, as the case may be, for the allocated work. In case the information sought from the Desk relating to the concerned CPIO/Appellate Authority, their Link Officer will act as CPIO/Appellate Authority in respect of that particular case.

3. This issues with the approval of the Competent Authority.

Digitally signed by
Nagender Kumar
Date: 23-09-2026
15:00:34

(Nagender Kumar)
Under Secretary to the Govt. of India
Tel No. 011-2465523

To,

The Manager,
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Copy To:

1. PSO to Secretary (Pension)
2. PPS to Joint Secretary (Pensio)
3. Director (PW)/Dir (PP)/Dir (RK)/Dir (AS)
4. Senior Technical Director (NIC)